

loreen winton biokineticist

Patient charter

Every patient or client accepts the following responsibilities:

- To care for and protect the environment. [L] [SEP]
- To respect the rights of other patients and health care providers. [L] [SEP]
- To utilise the health care system properly and not to abuse it. [L] [SEP]
- To know about his or her local health services and what they offer. [L] [SEP]
- To provide health care providers with relevant and accurate information for diagnostics, treatment, rehabilitation and/or counselling purposes. [L] [SEP]
- To comply with the prescribed treatment or rehabilitation procedures. [L] [SEP]
- To enquire about the related costs of treatment and/or rehabilitation and to arrange for payment. [L] [SEP]
- To take care of the health records in his or her possession. [L] [SEP]
- To be honest with the person doing the treatment and disclose family/medical history
- To do the best to comply with treatment plan
- To display intent to participate intelligently in the treatment plan by being actively involved in prescribed do-at-home activities
- To do everything in his or her capacity to maintain healthy habits and routines that contribute to good health, and take responsibility for his/her health
- To treat staff with courtesy and respect
- To be on time for appointments and to notify us as soon as possible if he/she is unable to keep an appointment
- To inform us of any changed personal information e.g. email, contact number or physical address